



**Need Help? Contact Client Relations at:**

1-855-420-7140 Ext 0

[ClientRelations@StageZeroLS.com](mailto:ClientRelations@StageZeroLS.com)

8:30 am - 5:00 pm EST

Monday - Friday

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**Thank you for choosing Ichor Blood Services for your COVID-19 Corporate, Large Group, and Travel testing needs.**

**To facilitate your COVID tests, Ichor Blood Services has partnered with Stage Zero Life Sciences for all testing, results, and notification delivery of COVID-19 Active PCR Testing, COVID-19 Antibody Testing, and Negative Test Certification Letters.**

**\*Note that Stage Zero Life Sciences will send all results via a secure, and encrypted email delivery system.**

## **How To Get My Test Results**

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### **Step 1: Ensure that your email address on the intake form is correct.**

**Your result will be sent to you via encrypted email.**

- Here's a link to the intake form that you would have filled out after payment and securing your booking:  
[COVID-19 Intake Form - ICHOR Blood Service](#)

### **Step 2: Get Your Encrypted Email**

**Your encrypted email will be sent by [noreply@barracuda.com](mailto:noreply@barracuda.com). Here are a few things to watch out for:**

- The body of the email will begin with: "You have a new encrypted message from labresults@stagezerols.com"
- Check your junk or spam folder for noreply@barracuda.com or labresults@stagezerols.com if it's not found in your main inbox.

### **Step 3: Follow the Instructions in the Email**

**Set up your password for the account where your test results will be**

- If you have already created an account, you will not need to set up your password again.

### **Step 4: View Your Test Results**

**Here are sample reports that would be sent to you:**

- [Sample COVID-19 Antibody Test Results](#)
- [Sample COVID-19 Active PCR Saliva Test Results](#)
- [Sample Negative Test Certification Letter](#)

***\*NOTE: All travellers are responsible to ensure that they are COVID safe for travel, and confirm their testing report is accepted by all airlines, airports, and destination authorities. Ichor will not be held responsible or liable for the aforementioned.***